



*Western Regional*  
**Urgent Care Conference**  
**Fall Agenda**

**September 16-18, 2023**  
**Monterey Marriott Hotel Monterey, CA**

# SATURDAY

September 16, 2023

# 16

## Procedure Workshop

- 1:00-2:00 p.m. Joint Injections - Knee, Ankle, Shoulder, Elbow
- 2:00-3:00 p.m. Advanced Suturing Techniques
- 3:00-4:00 p.m. IUD Insertion and Removal
- 4:00-5:00 p.m. Nexplanon Placement

## Workers' Compensation Seminar

- 1:00-2:00 p.m. WC Fundamentals
- 2:00-3:00 p.m. WC Case Presentations
- 3:00-4:00 p.m. WC Case Management Challenges
- 4:00-5:00 p.m. Q&A with WC Adjusters and Attorneys



# SUNDAY

September 17, 2023

# 17

- 7:30-8:00 a.m. Opening Remarks
- 8:00-9:00 a.m. Keynote Speaker - Barbara Khozam

## OPERATIONS TRACK

- 9:30-10:20 a.m. Customer Service
- 10:30-11:20 a.m. Leadership Development
- 11:30 a.m.-12:20 p.m. Integrating Primary Care into Urgent Care
- 12:30-2:00 p.m. Lunch in Exhibit Hall
- 2:00-2:50 p.m. UC Social Media
- 3:00-3:50 p.m. Staff Training
- 4:00-4:50 p.m. Financial Literacy

## CLINICAL TRACK

- 9:30-10:20 a.m. Rad Reads
- 10:30-11:20 a.m. Pediatric Pearls
- 11:30 a.m.-12:20 p.m. Head Cases
- 12:30-2:00 p.m. Lunch in Exhibit Hall
- 2:00-2:50 p.m. GYN Challenges
- 3:00-3:50 p.m. Derm Dilemmas
- 4:00-4:50 p.m. Cardiac Candies

## SOCIAL NETWORKING PARTY

5:30-7:30 p.m.  
Marriott Penthouse



# MONDAY

September 18, 2023

# 18

- 8:00-9:20 a.m Leadership Roundtable (Climate, DEI, MAB)
- 9:30-11:00 a.m. California Labor Law Update
- 11:10 a.m.-12:00 p.m. Government Affairs Update

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